

RELIANT ENERGY'S
Smooth Summer Sweepstakes
OFFICIAL RULES

Reliant Energy's Smooth Summer Sweepstakes (the "Sweepstakes") is intended for participation in the State of Texas in the United States only and shall be construed and evaluated according to the laws of the State of Texas and the United States. See below for additional eligibility requirements.

NO PURCHASE NECESSARY. BUYING WILL NOT HELP YOU WIN. VOID WHERE PROHIBITED. Your chances of winning without making a purchase are the same as the chances of someone who purchases something.

1. THE SWEEPSTAKES:

These official rules (the "Official Rules") shall govern the Sweepstakes. The Sweepstakes begins at 12:00 AM Central Time ("CT") on June 12, 2021, and ends on August 31, 2021, at 11:59 PM Central Time (the "Sweepstakes Period"). The Sweepstakes is sponsored by Reliant Energy Retail Services, LLC, One Shell Plaza, 910 Louisiana, Houston, TX 77002 ("Sponsor"), and administered by The Service Center, Ltd. "Sweepstakes Entities," as used herein, shall mean, collectively, Sponsor and The Service Center, Ltd. By entering, you understand that you are providing your information to the Sponsor. The information you provide as detailed below will only be used for promotional purposes.

The Sweepstakes Period is June 12, 2021 at 12:00 AM CT, to August 31, 2021, 11:59 PM CT, and has been divided into three (3) distinct phases:

Phase I: June 12, 2021, 12:00 AM CT – June 30, 2021, 11:59 PM CT

Phase II: July 1, 2021, 12:00 AM CT – July 31, 2021, 11:59 PM CT

Phase III: August 1, 2021, 12:00 AM CT – August 31, 2021, 11:59 PM CT

One (1) potential winner will be chosen at the end of each phase of the Sweepstakes. This means there will be a total of three (3) winners during the Sweepstakes Period.

2. TO ENTER:

By entering the Sweepstakes, the entrant agrees to be bound by the terms of these Official Rules. The Sweepstakes Entities are not responsible for late, incomplete, void, corrupted, misdirected, or otherwise erroneous entries (including reproduced or photocopied entries) or for any problems, malfunctions, or technical difficulties that arise in the entry process. Any incomplete or incorrect entries will be void. Proof of submission will not be deemed to be proof of receipt by the Sweepstakes Entities. If Sponsor suspects that any entrant has or appears to have submitted mass entries, or entries generated by an automated program, bot, script, robotic, macro, or use of any other device, entrant will be disqualified. Once submitted, all entries shall be the property of the Sponsor and will not be returned. All entries submitted in compliance with these Official Rules and not disqualified are considered "eligible entries." You may enter in one of the following ways:

A. Web Form Entry

To enter by Web form, entrants must fill out all required fields in the form provided on Reliant's website. Mandatory fields in the Web form will include full name, address where prize will be provided (including ZIP code), email, and daytime phone number (including area code). Here is a link to the Web form: <https://sweeps.myreliant.com/rss/>. You do not need to be a Reliant customer or enrolled in our Average Billing program to enter by Web form.

B. Average Billing Enrollment

Current Reliant customers who sign up for Average Billing during the Sweepstakes Period will automatically be entered into the Sweepstakes. Here is a link to the Average Billing sign-up page: www.reliant.com/averagebilling

3. DRAWING:

A winner will be selected at random to win a free year of electricity on a Reliant electricity plan at the end of each phase of the Sweepstakes Period. For Phase I, a winner will be chosen on or about July 10, 2021. For Phase II, a winner will be chosen on or about August 10, 2021. For Phase III, a winner will be chosen on or about September 10, 2021. Each qualified entry received during the respective entry period, as set forth below, will be entered into the random drawing for the applicable prize. To be valid, entries must be received by the Sweepstakes Entities during the Sweepstakes Period.

The potential winner(s) will be contacted by Sponsor or its authorized representative via email address, phone number, or mail to notify him or her of being selected as a potential winner and to verify eligibility. The potential winner(s) will be subject to verification of eligibility and compliance with these Official Rules by Sponsor or its authorized representatives. To be declared a potential winner, all eligibility requirements and the terms and conditions of these Official Rules must be met.

The potential winner will be required to sign and return an Affidavit or Declaration of Eligibility and a Liability/Publicity Release (except where prohibited by law) within a time period specified by Sponsor before being declared the prize winner and receiving the prize. Failure to comply with this requirement may result in forfeiture of the prize.

The winner may waive the right to receive the prize, or must be able to accept the prize as awarded in its entirety or not at all. If a winner is found to be ineligible or not in compliance with these Official Rules, or declines to accept the prize, or if a potential winner cannot be reached within ten (10) business days after the first attempt by Sponsor or its authorized representative to contact the potential winner, the prize will be forfeited, and the Sponsor may award the prize to an alternate winner by random drawing from among all remaining eligible Sweepstakes Entries until a final prize winner is declared. A winner may be required to furnish proof of identification and other proof of eligibility under these Official Rules. If the prize is ignored, returned as unclaimed, or undeliverable for whatever reason beyond the control of Sponsor, the prize will be forfeited and may be awarded to an alternate potential winner in Sponsor's sole discretion. The Sponsor or its authorized representatives shall not be responsible for failed attempts to notify the potential winner, and no responsibility is assumed by the Sponsor or its authorized representative for any correspondence returned as undeliverable or any other problems associated with the attempt(s) to notify a potential winner.

The decisions of the Sweepstakes Entities, including the selection of the winners, are final and binding on all matters relating to this Sweepstakes.

4. PRIZES/ODDS OF WINNING:

One (1) year of free electricity provided by Reliant on a Reliant electricity plan to a residential service address, capped at a maximum value of \$5,000, will be given to three (3) winners in three (3) distinct phases. Details below:

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Phase I

At approximately 5:00 PM CT on July 10, 2021 (the “Phase I Drawing”), one (1) potential winner will be selected from among all eligible entries received during Phase I of the Sweepstakes Period to receive one year of free electricity on a Reliant electricity plan, capped at \$5,000.

Phase II

At approximately 5:00 PM CT on August 10, 2021 (the “Phase II Drawing”), one (1) potential winner will be selected from among all eligible entries received during Phase II of the Sweepstakes Period to receive one year of free electricity on a Reliant electricity plan, capped at \$5,000.

Phase III

At approximately 5:00 PM CT on September 10, 2021 (the “Phase III Drawing”), one (1) potential winner will be selected from among all eligible entries received during Phase III of the Sweepstakes Period to receive one year of free electricity on a Reliant electricity plan, capped at \$5,000.

Odds are dependent on number of entries received. A prize may not be substituted, transferred, or redeemed for cash by a winner. Termination of the qualifying electricity plan before the end of the one-year prize period will also terminate continued receipt of the year of free electricity. All additional expenses incurred by a winner in accepting and exercising a prize (including, without limitation, cost of travel and any other expenses) will **NOT** be provided by the Sweepstakes Entities.

Total Estimated Value per Prize: \$5,000. Total Estimated Value of All Prizes: \$15,000.

5. ELIGIBILITY:

The Sweepstakes is open to individual legal residents of the State of Texas who must be 18 years of age and older. Only one entry per household will be allowed.

Winners must have a valid ERCOT residential address and, to accept a prize, must be a Reliant Energy customer or must become a Reliant Energy customer within thirty (30) days of being selected as a prize winner. Reliant will provide reasonable compensation up to \$500 for fees associated with switching services from a different electricity provider.

Any Reliant residential customer who enrolls in Average Billing during the Sweepstakes Period will be automatically entered into the Sweepstakes.

Reliant employees of Sponsor, The Service Center, Ltd., and their respective subsidiaries, affiliates, and advertising/promotional agencies involved with this promotion, including the immediate families and household members of such employees, are NOT eligible to enter or win.

6. RELEASE:

By entering, entrant agrees to release, defend, hold harmless, and indemnify the Sweepstakes Entities and their respective parents, subsidiaries, affiliates, contractors, directors, officers, governors, employees, and agents against any and all liability, damages, or causes of action (however named or described), with respect to or arising out of any injuries, losses, or damages of any kind caused by the acceptance, possession, use, or misuse of a prize awarded in the Sweepstakes, including but not limited to any claims for damage to property, personal injury, or death, or claims based on defamation, rights of privacy, rights of publicity, or merchandise delivery.

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The Sweepstakes Entities shall not be liable to winner or any person claiming through winner for failure to supply the prize or any part thereof, by reason of any acts of God, any action(s), regulation(s), order(s), or request(s) by any governmental or quasi-governmental entity (whether or not the action(s), regulation(s), order(s), or request(s) prove(s) to be invalid), equipment failure, terrorist acts, earthquake, war, fire, flood, explosion, unusually severe weather, hurricane, embargo, labor dispute or strike (whether legal or illegal), labor or material shortage, transportation interruption of any kind, work slowdown, civil disturbance, game cancellation, insurrection, riot, or any other cause beyond the sole control of either of the Sweepstakes Entities.

Sweepstakes Entities are not responsible for any printing or typographical errors in these Official Rules or any other materials associated with the Sweepstakes. Winners enter at their own risk, and Sweepstakes Entities are not responsible for and shall not be liable for any condition caused by events beyond their control that may cause the Sweepstakes to be disrupted.

Entry into the Sweepstakes constitutes permission for the Sweepstakes Entities to use the participant's name, photograph, or likeness for purposes of advertising and promotion of the event or otherwise without further compensation, except where prohibited.

7. GENERAL:

All federal, state, municipal, and local taxes for the prize are solely the responsibility of the winner. The winner will be issued an IRS Form 1099 for tax purposes in the amount of the ARV of the prize and must submit his or her Social Security number as required by law. Sponsor reserves the right, in its sole discretion, to amend, change, cancel, or suspend the Sweepstakes and randomly award the prize from among eligible entries received at the time of such action, should a virus, bug, malicious tampering, or other causes beyond the control of Sponsor corrupt the administration of proper execution of the Sweepstakes.

Sponsor reserves the right, at its sole discretion, to disqualify anyone found or suspected to be: 1) tampering with the entry process or the operation of the Sweepstakes, or 2) acting in violation of these Official Rules.

Sponsor reserves the right to amend or change the Official Rules at any time, in its sole discretion. Amendments will be posted on the Sponsor website. By entering the Sweepstakes after the amendment of the Official Rules, the entrant consents to be bound by the amendments.

8. WINNER LIST:

To obtain the names of the winners, send a self-addressed stamped envelope to 1170 Peachtree Street NE, Atlanta, GA 30309. Requests for the winner list must be received by September 17, 2021.

9. DATA COLLECTION:

Sponsor will be not collecting personal data about participants when they enter the Sweepstakes. Please review Sponsor's privacy policy statement at reliant.com/privacy. By participating in the Sweepstakes, winners hereby agree to all of the terms and conditions of the privacy statement of the Sponsor.

10. CHOICE OF LAW:

Under no circumstances will entrant be permitted to obtain awards for, and entrant hereby waives all rights to claim, punitive, incidental, or consequential damages, or any other damages, including attorneys' fees, other than entrant's actual out-of-pocket expenses (i.e., costs associated with entering this Sweepstakes), and entrant further waives all rights to have damages multiplied or increased. All issues and questions concerning the construction, validity, interpretation, and enforceability of these Official Rules, or the rights and obligations of contestants and Sweepstakes Entities in connection with the Sweepstakes, shall be governed by, and construed in accordance with,

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the substantive laws of the State of Texas, without regard to Texas's choice of law rules. All proceedings shall take place in Harris County, Texas.

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